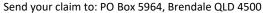
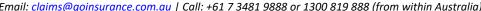
## REQUIRED DOCUMENTS CHECKLIST



Any documentation relevant to the claim





Email: claims@goinsurance.com.au | Call: +61 7 3481 9888 or 1300 819 888 (from within Australia) Please read the following carefully and ensure you have enclosed all appropriate documentation with your claim submission. **ALL CLAIMS** Original Travel itinerary (what you would have done if you travelled as planned) Revised travel itinerary (your new travel arrangements as a result of the incident which caused your claim) **3 A - CANCELLATION, CURTAILMENT AND RESUMPTION** Booking confirmation for all pre-booked arrangements, including incurred costs Cancellation conditions for all pre-booked arrangements Written confirmation of cancelling / curtailing trip Documentation of refunds provided; or lack thereof Receipts or invoices to show any additional costs incurred Medical Certification Form if the trip was cancelled pre-departure due to Insured Person's state of health Medical Certification Form if the trip was cancelled or curtailed due to somebody else's state of health/death Certificate of Death if the trip was cancelled or curtailed due to death Details of replacement trip if Insured Person travelled at a later date or resumed their trip **3 B - MEDICAL AND DENTAL EXPENSES** Original medical / dental receipts Report / certificate from treating doctor or hospital Hospital admission & discharge reports, where relevant Itemized treatment record from treating dentist Receipts or invoices to show any additional costs incurred 3 C - PROPERTY / MONEY / PASSPORTS Documentation to show ownership and value of any item worth more than \$100 Written report from police or other relevant authority Report and quote from repairer if claiming for a damaged item/s Receipts or invoices to show any additional costs incurred Photocopy of original passport if claiming for the loss / theft / damage of this passport Documentation to evidence cash being claimed; i.e. withdrawal slip, bank statement, exchange receipt Property Irregularity Report for all claims involving loss / theft / damage by a travel carrier 3 D - DELAYED LUGGAGE Property Irregularity Report provided by airline Documentation to evidence delivery of luggage Original receipts for resulting emergency purchases Details of any compensation afforded by the airline **3 E - OVERSEAS HIRE VEHICLE EXCESS** Hire vehicle agreement Repair quotation / invoice 4 - TRAVEL DISRUPTIONS AND ADDITIONAL EXPENSES Documented verification of reason for delay, from relevant authority Documented evidence of your actual travel plans Receipts or invoices to show any additional costs incurred